## Concho Clay Studio FAQ's

Q: Do I have to be a college student to take a class at Concho Clay Studio?

A: No, any adult is welcome to sign up for 8 week classes through Howard College. These courses are continuing education and non-credit, so you do not have to be a student.

Q: Do I have to wear a mask at the studio?

A: Our current mask policy is recommended, but not required during classes and workshops.

Q: Can my child take classes the Concho Clay Studio?

A: Regular 8 week courses and most workshops at the clay studio are for adults 18 years and older. See our webpage for information on opportunities for high school students. The Concho Clay Studio partners with SAMFA's Education Studio for youth ceramics programs, visit <a href="www.samfa.org/education">www.samfa.org/education</a> for more information or contact <a href="education@samfa.org">education@samfa.org</a>.

Q: What if I have to go out of town for part of the class or know that I will miss classes during the session?

A: Please sign up anyway! Concho Clay Studio offers ways to make up any missed classes through open studio or sitting in on a different class, contact <a href="mailto:ceramics@samfa.org">ceramics@samfa.org</a> with any questions.

Q: What if I can't sign up for classes right now, will more courses be offered?

A: Yes! The Concho Clay Studio offers 8 week courses in ceramics for adults that run continuously with back to back sessions. There is often a week or two of maintenance in between these course sessions. Look to the next session dates and follow us on social media @conchoclay to be notified when registration opens, and sign up through Howard College's Continuing Education Department at 325-481-8322.

Q: I tried to sign up for a Howard College class online, but never got confirmation or a call for payment. What do I do?

A: Contact <a href="mailto:ceramics@samfa.org">ceramics@samfa.org</a> with your name, email, and phone number. You can also call Howard College at 325-481-8322 to confirm your registration. We also offer in person registration with forms at the clay studio, and a digital form can be emailed to you if needed. Send all digital registration forms to <a href="mailto:ekent@howardcollege.edu">ekent@howardcollege.edu</a>. If you registered for a class, but never received confirmation, attend the first class and tell the instructor so they may address the issue.

Q: What if I can't continue my class at Concho Clay Studio, can I get a refund?

A: Howard College policy is that prior to the first day of class students can get a 100% refund, prior to second day of class a 70% refund and second day and beyond is 0% refund. Concho Clay studio is happy to offer make up time for non-refundable class time during open studio hours, contact <a href="mailto:ceramics@samfa.org">ceramics@samfa.org</a> with any questions.

Q: Are there discounts offered for classes at the Concho Clay Studio?

A: All 8 week courses through Howard College do not offer discounted rates. However, the clay studio offers a 10% discount on clay purchases and any visiting artist workshops to museum members, military, and seniors.

Q: What is open studio and how do I sign up?

A: Open Studio is for students who have some clay experience and do not need an instructor. It is a great option if you cannot commit to a full course, or need a more flexible schedule. It can also be added to any Howard College 8 week course to give students more time to work. Sign up for an Open Studio Access Pass through the museum at <a href="www.samfa.org/concho-clay-studio">www.samfa.org/concho-clay-studio</a> or you can drop in during open studio hours and pay at the door for one time studio use. Open studio hours vary depending on course schedules each 8 week session, see our webpage for the current schedule.

Q: How do I volunteer for Concho Clay Studio?

A: Email <a href="mailto:ceramics@samfa.org">ceramics@samfa.org</a> or drop by the studio and ask for the ceramics studio manager to find out more about volunteering at the clay studio and fill out our volunteer contact form. We do offer volunteer benefits such as access to the studio in exchange for volunteer hours.

Q: Does the Concho Clay Studio accept interns?

A: Yes, the clay studio has a paid internship position available for art students who need college credit. Email <a href="mailto:ceramics@samfa.org">ceramics@samfa.org</a> for more information.

Q: My child did a clay activity at the museum or clay studio and I forgot to pick up their work. Where do I go to pick up?

A: Look to the Education Studio schedule (insert link) for Art Thursday To-Go and drive by to pick up any ceramic pieces from kid's classes, camps, or free clay days. Email <a href="mailto:education@samfa.org">education@samfa.org</a> with any questions.

Q: I took a Date Night class at the Concho Clay Studio and forgot to pick up my pieces, can I still get my work?

A: All date night participants are sent an email to pick up their work two weeks after the event. If work is not picked up within two weeks of the email date, the work becomes property of the Concho Clay Studio.

Q: How do I donate to the Concho Clay Studio?

A: Donations are welcome to support our outreach programs and scholarships, please send checks made out to San Angelo Museum of Fine Arts and address them to Concho Clay Studio, 1 love st. San Angelo, TX. 76903. Please include a letter of information about the donation and its preferred use. We also take gently used ceramic equipment, glaze, and material donations. Contact <a href="mailto:ceramics@samfa.org">ceramics@samfa.org</a> with any questions or to set up a drop off.